

Disposition

A disposition is a habit, a preparation, a state of readiness, or a tendency to act in a specified way.

As you prepare for success, the main element in your attire of personal being... is your "disposition"

Be sure it wears a smile and shows it's kindness,

- Never look at the customers as if they are a burden or as if you find it challenge to serve them,
- Never act as if your customers have interrupted you in what you are doing, your main purpose is to serve the customer well.
- Never conduct yourself as if you could care less about what the customer thinks.
- Always remember, you represent your employer and its values. In a pleasant manner and with positive regard.
- Remember that your employer is not doing you a favor, nor, are you doing your employer a favor.. **You are there to honor your employment agreement**, and when you find that you are unable to do so, it is your time to leave, as a manner of respecting yourself and your employer. And it also up to your employer to dismiss you, in respect of it's enterprise and you, to avoid further conflict.
- The customer is your source of income, and they have a choice not to do business with you, therefore when they do, you thank them for their patronage and invite them to return.. "When you forget that, point and fact, it should be a reminder to you, that you have not done your job well, nor have your regarded the importance of your job, to serve the customer and invite them to come again.
- If you can't think of no other reason to smile, **then you should consider to smile for the fact , you have a job..** And that alone should give you a smile, because it means you can provide a service and it provides for your living management.
- If you are unwilling to help other co-workers and unwilling to do the task that are part of the job, **be always aware**, There is another applicant in the files, who will gladly step in and perform these task, and other task, that are within the scope of the business.. And part of the work that is required for the businesses performance standards.